

# South Lakes Windows: delivering exceptional customer service and highquality window installations

Established in April 2009 by Jackie and Steven, South Lakes Windows began as a small, family-rooted business with a clear focus: delivering exceptional customer service and high-quality window installations. With Steven's strong background in sales for a local window installer and Jackie's deep industry roots—having grown up around family-run double glazing businesses—the foundation was set for a company built on trust, craftsmanship, and community values.

From humble beginnings—with just the two founders, Lynne, and one fitting team—South Lakes Windows quickly became a household name across the South Lakes region. Thanks to strong word-of-mouth recommendations and consistent showroom traffic, the company has grown steadily, all while maintaining its commitment to excellence.

Now supported by four strong, time-served fitting teams and a dedicated customer service team, South Lakes Windows continues to go from strength to strength. The growth has never come at the cost of quality; instead, it's reinforced the company's ability to deliver reliable, top-tier installations with personal attention.

### **CONTACT INFORMATION**

T: 0800 917 6066 info@southlakeswindows.com www.southlakeswindows.com

# Address:

North Barn, Low West End, Hornby Road, Claughton, Lancaster LA2 9JX

# Opening hours:

Monday - Friday 9:00am to 5:00pm Saturday 10:00am to 2:00pm



12 Years Bygone Guarantee



10 Years Service



Conservation Approved



Genuine Masterframe



Showroom Available

#### WHY CHOOSE SOUTH LAKES WINDOWS

At the heart of our business is a dedication to supplying only the best products to our customers. That's why Masterframe was the natural choice when selecting a premium Vertical Sliding Sash window supplier. With many of the properties we work on located within conservation areas near the Lake District, having a supplier that understands the importance of both aesthetics and regulation compliance is key.

One such long-term project is the restoration work at Boarbank Hall Nursing Home, which began in 2013 and is being completed in carefully planned stages—the most recent phase wrapped up in December. The result is a beautifully enhanced property that respects its historic character while benefiting from modern performance.

We're proud of the strong supplier relationships that help us deliver top-tier results to our customers, and we look forward to continuing this journey of quality and care together.

#### **MEET THE TEAM**









# WHAT OUR CUSTOMERS ARE SAYING

"Excellent service from the initial estimate to the completion of fitting. All timescales were met or exceeded, the windows look great and the house was left cleaner and tidier than when the fitters arrived.

Fitters were polite, worked hard and did a fantastic job."

Roger Lincoln, 5\* Google Review

"Really pleased with the windows we had installed, they look great and the fitting process ran smoothly with the minimum of disruption. Very professional, polite staff. We would definitely use this company again."

CB, 5\* Google Review

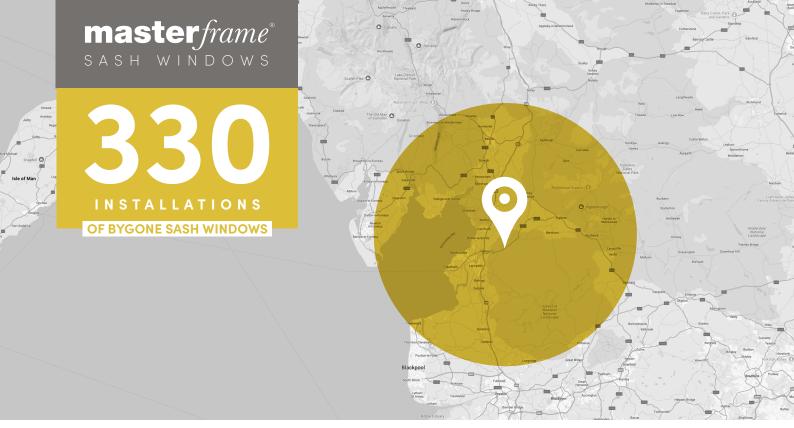
"Excellent service from start to finish. We received professional advice about the right windows for our Victorian property. The fitters worked hard and kept everything clean and tidy. We are very happy with the quality and would highly recommend."

Angela J, 5\* Google Review

"Just has my whole house including porch done by South lakes windows. What a brilliant job thanks to Steve and his team of lads for a very professional job. I would never hesitate to recommend them for all jobs.

Thank you once again."

Yvonne Partridge, 5\* Google Review



## LOCATED IN LANCASTER, SOUTH LAKES

Because we believe in offering our customers only the very best quality sash windows we have been Master Installers on the Bygone approved network since 2010.

Whether you have a period style or new build, modern and contemporary home, we have a Bygone sash window to suit. You have a choice of three different specifications, Symphony, Harmony and Melody and we can offer advice and take you through the differences to help you choose the right window for your home.

Timber alternative Bygone sash windows not only look like timber originals but they are also incredibly low maintenance and are therefore an excellent investment. They come with a host of accreditations, a full 12 year guarantee and all window choices are PAS24/Secured by Design as standard for extra peace of mind.

Coloured windows are very much on trend and Bygone sash windows can be colour matched to all leading brand paint supplier palettes to suit your individual preference.

For more information on the Bygone Collection or to arrange a free quotation, please speak to our friendly sales team.





# LET SOUTH LAKES WINDOWS HELP YOU WITH YOUR NEXT PROJECT

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